

# **NETWORK OPERATION CENTRE ENGINEER**

## **(Shift Duty)**

### **Responsibilities**

- Monitor the network performance on a 24x7x365 basis.
- Update the asset database in the Computerised Maintenance Management System.
- Issue trouble ticket for reported and discovered network fault with service impact assessment.
- Engage Level 1 Maintenance Support Service contractor in fault restoration and planned maintenance works.
- Track, escalate and coordinate fault restoration effort with Contractor, Internal teams and Call Centre.
- Coordinate the execution of Planned Maintenance and Emergency works.
- Provide incident and shift handover report on a daily basis.

### **Qualifications and Experience**

- Minimum education to Diploma level in IT or telecommunications.
- Minimum 2 years work experience in related field.
- Knowledge and/or experience in Network Operation using automated tools would be an advantage
- Practical knowledge of Microsoft Office applications is essential.
- Possess good interpersonal skills.
- Keen team player and prepared to work in shifts.
- Able to start work immediately

Interested candidates are requested to submit a detailed resume in MS Word Format with a recent photograph, stating:

1. Personal particulars.
2. Education level and work experience.
3. Reason for leaving last job.
4. Last drawn salary
5. Expected salary
6. Available to start date.