

Operations Manager

Work Type: Permanent

This is an exciting opportunity to join the market leader in the wireless Internet broadband industry. We are seeking a highly motivated and talented individual for the role in the operations of our state-of-the-art network. The company that you will be joining is young and dynamic.

This role would suit an experienced engineer or manager with many years of experience in managing a high technology network and human resource.

As an Operations Manager, you will be responsible to:

- Prepare and implement a regular network maintenance schedule.
- Lead a team of engineers and technicians.
- Maintain the network to an agreed level of service availability and performance.
- Maintain and enhance relationship with site or building managers.
- Negotiate maintenance contracts with service providers/contractors.
- Maintain and enhance site and network drawings.
- Maintain an up-to-date data on the network asset.
- Report regularly to senior management.

A key component to the success of this role is maintaining the network to the highest level of availability. The ability to communicate with staff and contractors, building managers or owners is an important skill. Other skills such as people management skills are critical as there will be substantial contact with the public in carrying out the duties. Being a team player is a must. We pride ourselves on our ability to deliver quality work in a timely manner and within budget.

If you are the person we are looking for, we will offer a very competitive remuneration package and a fantastic environment to develop your career.

Operations Engineer

Work Type: Permanent

This role would suit experienced engineering technicians with some years of experience in the telecommunications or IT field.

As an Operations Engineer, you will possess minimum diploma-level qualifications. Over the years, you will have attended equipment specific training such as microwave radios, BTS/BS, UHF/VHF, IT network, trunk radios and so forth. You will have an understanding of IP technology. We are seeking the right individuals with the following characteristics.

- Tidy and discipline in appearance and work.
- Suitably qualified and competent in work.
- Hands-on experience with handling equipment such as microwave radios, base stations, feeder cables, connectors, test equipment and so forth.
- Positive attitude to work and prepared to learn.
- Prepared to work the hours when problems arise.
- Be able to work as a team.

In order to succeed in this role, you will need to be resourceful and discipline. Being able to communicate and be a team player is a must. There are the day-to-day responsibilities of operating, maintaining the network infrastructure as well as supporting the project team in the network rollout.